

# Westcliff University EC Portal Guide

## How to submit an application:

1. Refer to the welcome email to find your unique access link and temporary pin. You will also find a unique link to your application page to where you can submit applications without needing to login. The link should start with "https://connect.westcliff.edu/register/ec" and end with your branch ID
2. Select the "Access Link" by clicking on it. You are able to view your students' applications through the portal page at any time.
3. Enter your temporary pin.
4. You will be directed to set up a new password.
5. You will be taken to the EC Portal [homepage](#). Initiate the process by clicking on "Start New Application" at the top right corner of the page.
6. After Application Submission, you and the student will receive a confirmation email.

The screenshot shows the EC Portal Homepage. At the top right, it says "John Mahan Logout". Below that, it says "Welcome, Test EC Branch" with a "Logout" link. Underneath, it displays "Educational Consultant Branch: Test EC Branch / 43418eeb-45ac-4e66-b4e8-9bb6b79744d4". A red arrow points to a button labeled "Start New Application". Below the button is a search bar labeled "Search Applicants...". At the bottom, there is a table with columns: Name ▲, Birthdate, Citizenship, Email, Application, and App Status. The table contains one row of data for "Doe, John".

Name ▲	Birthdate	Citizenship	Email	Application	App Status
Doe, John	1993-03-03	1993-03-03	j.mahan.566+testst...	2024FA01 DBA	

## Thank You Page



### International Partner Application

Thank you for your application submission.

Please remember to submit a new application for each applicant.

[Click Here](#) to return to the applicant portal.



**Westcliff University**  
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## How to update an applicant record:

Students will be able to create their account and log in to their portal to upload missing documents.

1. Navigate to the portal's [homepage](#).
2. Locate and select your student application. Note, you can sort columns by clicking on the top header row.

3. Click the button “Update Student Info/Upload Materials” inside the Student Record Window. It will open a new tab in your browser called “Student Information and Materials”.
4. On this new page, you are able to change the basic information of the applicant like name, email and birthdate. You will also use this page to note the appointment date of the applicant’s visa interview and update the visa status to “approved” or “refused” based on the outcome of the interview.
5. Use the “Application Materials Upload” section to attach any missing documents to the applicant’s record.

**Student Record Window:**

Adf A | Slate ID: 327016358 Prev Next x

**Personal Details**

Email: mail@mail.com  
 Citizenship: Uganda  
 Citizenship Status: Foreign National  
 Visa Type Detail:  
 Prospect Visa:  
 App Visa: F-1

**Application Details**

App ID: 73228aab-45ae-44b0-90a6-7f6191e050a3  
 App Created: 2023-11-08  
 App Submitted: 2023-11-08  
 App Program: Undergraduate Communications (Pathway)  
 App Session: 2024 Fall 1 (September 3, 2024)  
 App Status: Awaiting Payment

**Application Checklist**

[View the status of each pending Checklist Item](#)

Pay Application Fee -	Waived	
Upload Foreign Transcript Evaluation (if applicable) (Optional) -	Missing	
Upload Passport Photocopy -	Received	
Upload Proof of Graduation (Unofficial Transcript) -	Received	
Upload Translation for Unofficial Transcript (if Applicable) (Optional) -	Missing	

[Update Student Info/Upload Materials](#)

**Update Visa Status and Appointment Date**

March | 3 | 1993

**VISA Information**

Approved  
 Exempt  
 Pending  
 Refused

VISA Status

VISA Appointment Date

**Application Materials Upload**

Upload Unofficial Transcript (Qualifying Degree)

## After Updating Student Record

### Student Information and Materials

Your responses have been submitted.

## FAQ

### **What if I don't receive my welcome email?**

Our team will be happy to assist with updating the email address and resetting your password. Please contact International Outreach at [international@westcliff.edu](mailto:international@westcliff.edu) or [Whatsapp](#) us: +1 (949) 826-6414.

### **Who can I contact for questions or concerns on my applications?**

You will still be able to communicate directly with you assigned Admissions contact. If you do not know your Admissions contact, please contact International Outreach at [international@westcliff.edu](mailto:international@westcliff.edu) or Whatsapp: +1(949) 826-6414

### **How can I set up training for my team?**

While we will continue to update our documentation and provide more instructional emails in the coming weeks, the IO team is happy to provide live EC Portal Training for your team. Please schedule an EC Portal Training on [our calendar](#) at your convenience.

### **I have suggestions for improvement! Where can I provide this feedback?**

Please feel free to utilize our [Westcliff Partner Feedback Form](#). Otherwise, please contact International Outreach via email or Whatsapp.