



WESTCLIFF
UNIVERSITY
Educate. Inspire. Empower.

Dallas Survivor's Guide: Rights and Options

Information for Survivors of:

Dating Violence
Domestic Violence
Sexual Assault
and Stalking

Westcliff University (the University) is committed to creating and maintaining an atmosphere free from all forms of harassment, exploitation, and intimidation. Sexual violence of any kind is prohibited by the University.

Additionally, the U.S. Department of Education (ED) enforces Title IX which protects students and employees from sex-based discrimination in education programs or activities that receive Federal financial assistance.

Title IX of the Education Amendments of 1972 (Title IX) states:

“No person in the United States shall, on the basis of sex, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any education program or activity receiving Federal financial assistance.”

The University does not discriminate in its employment practices or in its educational programs or activities on the basis of sex. Westcliff University prohibits retaliation against any person opposing discrimination or participating in any discrimination investigation or complaint process internally or externally.

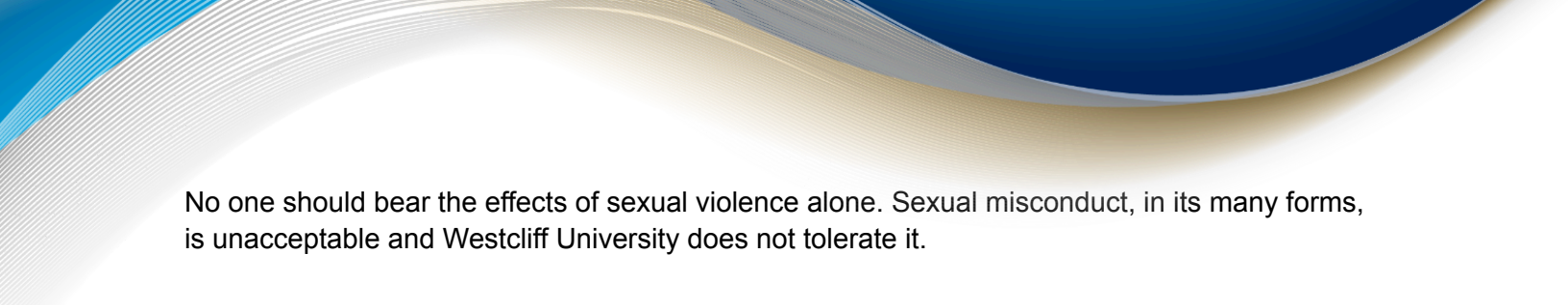
Reports of misconduct, questions regarding Title IX, and concerns about noncompliance should be directed to the University’s Title IX Coordinator. For a complete copy of the Title IX policy or for more information, please contact the Title IX Coordinator or the Assistant Secretary of Education within the Office for Civil Rights (OCR). To reach the University Title IX Coordinator please call 949-825-5999 or email titleixcoordinator@westcliff.edu. The OCR phone number is 1-800-421-3481 and the email is OCR@ed.gov.

Please see the University’s Title IX policy for additional information including how to make a report and the University’s Grievance Procedure. If you believe that you experience or witness Sexual Harassment, discrimination or retaliation, the University encourages you to notify the Title IX Coordinator as soon as possible.

If you experience dating violence, domestic violence, sexual assault or stalking, on or off campus, the University is available to assist you. It is common for individuals who experience sexual violence to experience shock, disbelief, and be unsure of what to do next.

This guide provides steps and resources to assist you during this difficult time. Information includes:

- How to request help from the University
- Immediate care following sexual violence
- Medical resources specializing in sexual assault
- Resources for confidential counseling
- How to report an incident
- The University’s Title IX Investigation Process
- Supportive measures that can be requested
- Information on how to obtain a Restraining order
- The Florida Crime Victim Bill of Rights
- List of additional resources




No one should bear the effects of sexual violence alone. Sexual misconduct, in its many forms, is unacceptable and Westcliff University does not tolerate it.

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Requesting Help

If you are experiencing an emergency, please call 911. Local police and emergency medical technicians are best equipped to handle current life threatening emergencies.

Title IX Coordinators

If you have experienced sexual violence and need assistance navigating rights, options and resources available for students and employees at Westcliff University, please reach out to a Title IX coordinator.

Title IX coordinators are responsible for ensuring that all student, faculty and staff claims or instances of harassment and/or discrimination based on gender/sex are appropriately investigated and remedied.

In cases of sexual assault, domestic violence, dating violence or stalking, the Title IX Coordinator will receive your complaint and provide campus accommodations if reasonable and available. They will be able to direct you to free, *confidential* counseling provided off campus by organizations that are not directly affiliated with Westcliff, and provide other resources for you to consult.

These resources are available to you whether or not you choose to file a claim with the Westcliff.

Faculty and staff who receive reports of sexual assault, domestic violence, dating violence and/or stalking are also directed to contact the Title IX Coordinator. The Title IX Coordinator will assist faculty and staff with completing the steps to file a report and helping the survivor navigate their rights, options, and resources.

Title IX Coordinator:

Christina Powers, M.A.

Email: titleixcoordinator@westcliff.edu

Phone: (949) 825-5999

Title IX Deputy Coordinator:

Josh Schoonover, M.Ed.

Email: titleixdeputy@westcliff.edu

Phone: (949) 825-5999

Sexual Violence- Immediate Care

No one plans to experience sexual violence, and it can be difficult to know what to do next. The following steps are recommended for you to access resources to address physical and emotional health concerns, and options available for pursuing criminal charges at the time of the assault or later.

If you have experienced sexual violence:

1. Go to a safe place.
2. Do not shower, bathe, or wash or get rid of any of the clothing you were wearing at the time of the attack. It is important that evidence be preserved for proof of a criminal offense or assistance in obtaining a protection order.
3. Go to a hospital emergency room for medical care.
 - A medical examination will allow health care providers to check for and treat injuries, including those that you may not be aware of.
 - Health care providers will also be able to address concerns related to pregnancy and sexually transmitted diseases.
 - Additionally, medical evaluations provide valuable evidence should you decide to prosecute.
 - Even if you do not want to file charges, receiving medical care is important to treat injuries and address health concerns.
4. Call someone to be with you. Emotional support is really important.
5. Preserve evidence by saving text messages, instant messages, social networking pages, and other communications, and keeping pictures, logs, and documents that would be useful to hearing boards, investigators, or police.
6. Call the Rape Crisis Hotline at 1-800-656-4673 if you need additional support. The hotline is available 24 hours a day to provide support with crisis intervention, empathetic listening, and to connect you to designated local service providers.

Medical Assistance

It is highly recommended that survivors of dating violence, domestic violence, sexual assault or stalking seek medical attention at a local hospital equipped with a Sexual Assault Response Team (SART) as soon as possible after an incident. Help is available whether or not you choose to file a complaint with the University or with law enforcement. The medical team will discuss concerns around pregnancy, HIV/ AIDS, and other sexually transmitted diseases. A member of the team will also be available to discuss your options for preserving evidence. You may choose to opt into or out of any of the services offered.

In Texas, Sexual Assault Response Teams (SART) and Sexual Assault Nurse Examiners (SANE) can be found at:

- Collin County + The Turning Point
3325 Silverstone Dr, Plano, Texas, 75023
 - + 1-972-985-0951
 - + 1-800-886-7273 24/7 Sexual Assault Hotline
- Methodist Dallas Medical Center
 - 1441 North Beckley Avenue, Dallas, Texas, 75203
 - +1-214-947-8100
- John Peter Smith (JPS) Hospital SANE program
 - 1500 S. Main Street, Fort Worth, Texas, 76104
 - +1-817-702-8783 (Emergency Department)

These locations are known for their specialized services and teams dedicated to supporting victims of sexual assault.

Off-Campus Confidential Counseling

Westcliff University makes confidential counseling available to survivors of sexual violence. Professional counselors are required to maintain near-complete confidentiality and to notify you of the limits to confidentiality. Information disclosed in counseling sessions is not shared with Westcliff University.

The Title IX coordinator can help you access counseling.

Additional community-based mental health and counseling resources can be found in the resource section of this guide.

IMPACT Student Life Assistance Program:

Students at Westcliff University can call 866-780-0855 to receive live, immediate assistance from a licensed professional counselor, and can schedule up to 3 complimentary counseling sessions, per occurrence, with face-to-face and virtual appointment options.

Students can request IMPACT counseling services online from the Westcliff University Student Resource Center page at

www.westcliff.edu/life-at-westcliff/student-services/student-resource-center/

Legal consultation is also available through IMPACT by calling 866-780-0855.

Reporting Options

Survivors of sexual violence have the option of notifying local law enforcement authorities and the Title IX coordinator.

The Dallas County Sheriff's Department can be reached at (214) 749-8641.

At your request, Westcliff will assist you in notifying law enforcement authorities.

It is up to you whether or not to report a sexual assault or other sexual misconduct. Reporting sexual violence is not the same as prosecuting the person who committed the assault. Victims are strongly encouraged to file a report with the local police. This can be done by phone or by going to a station to make a report in person.

Whether or not you file a report with law enforcement, if you have experienced or witnessed sexual misconduct or any other type of harassment or discriminatory behavior, you are encouraged to make an internal report with the Title IX Coordinator or Title IX Deputy Coordinator as soon as possible.

You may do so by using the contact information provided below or filling the [Title IX Grievance & Accommodation Form](#) on the Westcliff University Website, Title IX Regulations, Policy and Resources page: <https://www.westcliff.edu/life-at-westcliff/student-services/titleix/>

Title IX Coordinator Contact Information:

Phone: 949-825-5999

email: titleixcoordinator@westcliff.edu

A report can be made at any time, including during non-business hours. However, responses to reports made outside of business hours, including weekends and holidays, may be delayed.

Title IX Complaint & Investigation Process Overview

It can be overwhelming to file a report without knowing what will happen once a report is made. Here is an overview of what the investigation process looks like once a report of sexual misconduct is made at Westcliff University.

For comprehensive details about this process, please refer to [Westcliff's Title IX Handbook](https://www.westcliff.edu/life-at-westcliff/student-services/titleix/) on the Westcliff University website's Title IX Regulations, Policy, and Resource Page: <https://www.westcliff.edu/life-at-westcliff/student-services/titleix/>

Confidentiality

Reports that are made about sexual misconduct, harassment, discrimination and similar incidents are often personal in nature, so confidentiality concerns are understandable.

The University will keep confidential your identity and that of witnesses and the person you are complaining about, except as may be permitted by FERPA, as required by law, or as necessary to carry out the process.

The University is committed to protecting your privacy in sexual misconduct reports. However, there are limits to confidentiality. Officials With Authority (OWAs), such as Deans and Directors, are designated mandatory reporters who will notify the Title IX Coordinator of any complaints received relating to students and directly to Human Resources if relating to other employees. Students are free to ask if a staff member is an OWA before disclosing information.

Other employees including coaches and student service staff may be considered Campus Safety Authorities (CSAs). These employees are required to report any criminal activity reported directly to them to a Clery Crime Statistic Coordinator. If a request for anonymity is made, a CSA may submit a crime report without including the identifying information of the person disclosing the crime. CSAs are not required to report incidents of sexual misconduct to the Title IX coordinator but are encouraged to help students contact the Title IX coordinator if additional support is needed.

The University is required to provide certain ongoing public disclosures of alleged criminal activity in order to maintain campus safety. These disclosures include the Campus Crime Log (WU Irvine Campus, WU Corona Campus, and WSCL only) and Timely Warnings which are sent if the University determines that criminal activity poses a threat to the campus community. Information in these disclosures is limited to what is necessary to record incidents and increase safety and does not include personally identifying information such as names or descriptions of victims or witnesses.

Procedure for Reporting

Once contacted, the Title IX coordinator will reach out for more information about the incident and explain different rights and options. If you would like to start an investigation they will walk you through the steps.

There is no time limitation on reporting an incident to the Title IX Coordinator. However, if the person complained about is no longer subject to the University's jurisdiction or significant time has passed, the ability to investigate, respond, and provide remedies may be limited or impossible.

Please note that any person may report sex discrimination, including sexual harassment, to the Title IX Coordinator. The person reporting does not have to be the victim of conduct that could constitute sex discrimination or sexual harassment.

1. Formal Complaint

- Formal complaints must be filed to the Title IX Coordinator
- To file, you be alleged victim unless parent or legal guardian has a legal right to act on behalf
- In a formal complaint, you (or your parent or guardian, if legally authorized to act for you), are called the Complainant and the person responding to your complaint is called the Respondent.

Optional Informal Resolution (IR) Process

- Discretionary—can be used so long as both parties give voluntary, informed, written consent to attempt informal resolution
- Parties can withdraw

Interim Actions

- Interim measures are individualized services offered, as appropriate, to either or both the reporting and responding parties involved in an alleged incident of Sexual Misconduct (i.e., counseling, campus escort, class adjustments, etc.)

Retaliation is Prohibited

- *Retaliation against an individual for raising an allegation or for cooperating in an investigation of Sexual Misconduct is prohibited.*
- *If you believe you have been retaliated against, you should promptly notify the Title IX Coordinator.*

Investigation

- The investigator will conduct interviews and gather evidence

- Both parties will receive equal opportunity to provide information, witness statements, evidence, and other relevant information.

2. Live Hearing

- If a formal complaint cannot be resolved through informal resolution, the University will conduct a Live Hearing
- The hearing will provide an opportunity for parties' advisors to examine and cross-examine witnesses, including challenging the credibility of witnesses

3. Decisions and Remedial Measures

- Decisions, disciplinary actions and/remedial measures will be made based on an impartial review of the evidence
- Disciplinary action for student-related claims may include additional training, a restriction on contact, warning, suspension, termination, or other measures

4. Appeals

- Appeal policy applies to both parties
- The bases for an appeal must include:
 - Procedural irregularity affected the outcome of the matter
 - Newly discovered evidence that could affect the outcome of the matter

For comprehensive details, please refer to the [Westcliff's Title IX Handbook](#).

Supportive Measures

Westcliff University must comply with a student's reasonable request for an academic situation change following an alleged sex offense. These are known as supportive measures. The Title IX Coordinator will work with the student to identify Supportive Measures.

Supportive Measures are individualized services reasonably available to ensure equal educational access, protect safety or deter prohibited conduct. Supportive Measures are available, as appropriate, to either or both the Complainant and Respondent and are non-punitive, non-disciplinary, and not unreasonably burdensome to the other party.

Types of Supportive Measures that can be requested include:

- counseling
- extensions of time or other course-related adjustments
- modifications to work or class schedules
- campus escort services

- restrictions on contact between the Parties
- leave of absence
- increased security and monitoring of certain areas on campus and;
- other similar accommodation.

Supportive Measures are individualized and appropriate based on the information gathered by the Title IX Coordinator. Supportive Measures needed by the Complainant and/or Respondent may change over time, and the Title IX Coordinator will communicate with each party to ensure that any Supportive Measures are necessary and effective based on evolving needs.

Supportive Measures are available with or without filing a Formal Complaint. The Title IX Coordinator will consider the Complainant's wishes.

The University will maintain the privacy of the Supportive Measures, provided that privacy does not impair the University's ability to provide those measures.

How to Obtain an Protective Order (Restraining Order) in Texas

In Dallas, Texas, the [Family Violence Division](https://www.dallascounty.org/government/district-attorney/divisions/family-violence.php) of the Dallas County Criminal District Attorney's Office (DCDAO) handles Family Service Injunctions, also known as Protective Orders, in cases of family violence.

(<https://www.dallascounty.org/government/district-attorney/divisions/family-violence.php>)

Protective orders will direct an abuser to stay 500 feet away from where a victim lives, works, or attends school, and instruct the abuser not to commit family violence or abuse, threaten, threaten through someone else; harass; traffic; or stalk the person applying for protection.

You can apply for a protective order if within the last 90 days you have been the victim of:

- a) physical abuse (pushing, shoving, slapping, hitting, kicking, choking, or any act intended to physically harm another person) or
- (b) the threat of imminent danger (the person has to be physically present and able to follow through)

AND one of the following relationships apply to you and the person committing abuse:

Spouse or ex-spouse:

Relative (related by blood) or In-law (related by marriage)

Biological parents of the same child

Live-in boyfriend or girlfriend/Ex-boyfriend or Ex-girlfriend

Members of the same household (Living together irrespective of relationship)

Dating relationship

Third party dating/marriage (Your partner's ex)

Victim of Sexual Assault

Stalking

Trafficking

You cannot be charged a fee for filing, serving, entering a protective order, or for getting additional certified copies of the order. The abuser may be directed to pay additional fees such as attorney fees (if applicable).

For specific information or to obtain an injunction it is best to contact an attorney or clerk's office within your jurisdiction. Applications for petitions in Dallas County, Tarrant County, and Collin County can be filed at the following locations:

1. Dallas County, Texas

George L. Allen, Sr. Courts Building

600 Commerce St

Dallas, TX, 75202

Phone: (214)-653-7301

An application PDF packet can be found online to print and complete at:

<https://www.dallascounty.org/government/district-clerk/downloadable-forms.php>

Attorneys are REQUIRED to file electronically in the district courts of Dallas County.

Self-represented litigants (those without attorneys) are permitted to file their pleadings in paper form at the Pearl C. Smith Civil File Desk on the 1st floor West of the George L. Allen Courts

Building. Pleadings that do not require a fee can be filed directly at the clerk's window adjacent to

the court in which the case is heard.

2. Tarrant County, Texas

Tarrant County Clerk

100 W. Weatherford

Fort Worth, Texas, 76196

Phone: (817)-884-1195

Forms can be found online at: <https://www.tarrantcountytx.gov/en/law-library/forms.html>

Information about injunctions in Tarrant County can be found in the online at https://www.tarrantcountytx.gov/content/dam/main/law-library/pdfs/research-guides/Temporary_Restraining_Orders_and_Injunctions_Research_Guide.pdf

3. Collin County, Texas

Russell A. Steindam Courts Building

2100 Bloomdale Rd

McKinney, TX, 75071

Phone: (972)-548-4320

Collin County District Clerk eFiling FAQ is found online at:

https://www.collincountytx.gov/District-Clerk/Documents/DC_eFiling_FAQ.pdf

Below are summaries of the steps to filing and obtaining a restraining order in Texas. Please note that the steps listed below vary from county to county. These instructions do not constitute legal guidance in any way; they are meant only as a general guide and do not reflect county-specific procedures.

If you need assistance, resources you may consider going to your prosecutor's office, or looking for local assistance here: <https://www.thehotline.org/get-help/directory-of-local-providers/>

Step 1:

Go to the district attorney's office or the courthouse to file. You will generally file your application in the county where you or the abuser lives or in any county where the abuse took

place. However, if you have an ongoing divorce case or another ongoing case that affects the parent-child relationship, you must file for the protective order in:

- the court in which that case is pending; or
- the court in the county where you live - but then you must also tell the clerk about the ongoing case.

In many counties, the county attorney or district attorney, known as the prosecutor, will help you file for a protective order and represent you in court. If the prosecutor will not file on your behalf, you can file on your own, using the Office of Court Administration's [Standardized Protective Order Forms](#) found at

<https://www.txcourts.gov/rules-forms/standardized-protective-order-forms/> .

The law requires anyone applying for an order to use these standardized forms, but it is possible some counties may still offer their own version of the forms, from before the law added this requirement.

It can be helpful to use local legal resources and advocates to help you navigate these requirements. You can find available resources online at:

<https://www.thehotline.org/get-help/directory-of-local-providers/>

You can also contact the **Texas Advocacy Project**, which provides free legal services and access to the justice system for domestic violence survivors by calling 800-374-4673 or using the contact form found online at: <https://tcfv.org/find-help/>

If you need to find information about a courthouse or the district attorney's office in your area you can go to <https://www.womenslaw.org/find-help/tx/courthouse-locations>.

Step 2:

Fill out the forms. Carefully fill out the application. When you apply for a protective order, you must supply the following information:

1. The name of each petitioner and the county where each petitioner lives (*Note:* You can request that your children be included as petitioners, but it may not be ordered if there

was no violence against the children);

2. The name and county of residence of the individual who has committed family violence (*Note:* According to the language of the law, it might be possible to file against more than one abuser in a single petition. If you would like to do this, please confirm this with the court clerk or a lawyer.);
3. The relationship between the victim(s) and the abuser; and
4. Whether you are receiving services from the state child support division, and, if so, the case number for each open case if you have that information.

Read the application carefully and ask questions if you don't understand something.

Describe in detail how the abuser (respondent) injured or threatened you. Explain when and where the abuse or threats occurred. Write about the most recent and severe incidents of violence, using descriptive language, such as slapping, hitting, grabbing, choking, threatening, etc., that fits your situation. *Be specific.*

If you are in immediate danger you may apply for a temporary ex parte order. If you do, you must include a detailed description of the facts and circumstances concerning the family violence and the need for the immediate protective order in an attachment called an Affidavit or a Declaration.

Do not sign the application until you have shown it to a clerk. The form must be signed in front of a notary public or a judge at the courthouse. Be aware that once you file the documents, they become public record, and are accessible by the respondent and his/her attorney.

Step 3:

A judge will review your petition. The judge may wish to ask you questions as s/he reviews your petition. If you are applying for a temporary ex parte order, a judge will decide whether there is an immediate danger that the abuser will commit family violence based on the facts included in your application. If so, you may get a temporary order that usually lasts up to 20 days. Before getting a permanent order, you need to have a full court hearing where the abuser has the opportunity to be present and both you and the abuser have an opportunity to present evidence and testimony.

Step 4

Service of process. The clerk of the court will issue a Notice of an Application for a Protective Order. The clerk will generally arrange for service of this notice to the abuser along with the petition that you filed as well as any temporary ex parte orders that were issued. This notice states that the abuser has been accused of committing family violence. The abuser may get an

attorney to defend himself/herself against this allegation. The notice also informs the abuser of the hearing date.

Step 5

The hearing for a permanent protective order. For the judge to grant a permanent protective order, the judge has to believe that the abuser committed family violence against you. It is very important that you attend the court hearing. If you are absolutely unable to attend, you can contact the court clerk immediately and ask how you can get a “continuance” for a later court date. If you do not show up, the judge may dismiss your case and you will lose your protective order. You do not need an attorney at the hearing; however, having an attorney can be to your advantage.

If the abuser does not show up for the hearing, the judge can still grant you a protective order if:

- the respondent received service of the application and notice of the hearing; and
- proof of service was filed with the court before the hearing.

Once a restraining order is obtained, it is advisable to notify the WU facilities team by emailing facilities@westcliff.edu.

If you need help navigating the process of obtaining a restraining order you can seek assistance from legal professionals, victim advocates, or domestic violence support services.

Refer to the Resources section for agency information.

Texas Crime Victims Bill of Rights

Victims of crime are afforded certain rights under Texas law. These rights are described [Section 1 Article 30](#) of the Texas Constitution.

A crime victim has the following rights:

1. The right to be treated with fairness and with respect for the victim's dignity and privacy throughout the criminal justice process; and
2. The right to be reasonably protected from the accused throughout the criminal justice process.

On the request of a crime victim, the crime victim has the following rights:

1. The right to notification of court proceedings;

2. The right to be present at all public court proceedings related to the offense, unless the victim is to testify and the court determines that the victim's testimony would be materially affected if the victim hears other testimony at the trial;
3. The right to confer with a representative of the prosecutor's office;
4. The right to restitution; and
5. The right to information about the conviction, sentence, imprisonment, and release of the accused.

The legislature may enact laws to define the term "victim" and to enforce these and other rights of crime victims.

The state, through its prosecuting attorney, has the right to enforce the rights of crime victims.

The legislature may enact laws to provide that a judge, attorney for the state, peace officer, or law enforcement agency is not liable for a failure or inability to provide a right enumerated in this section. The failure or inability of any person to provide a right or service enumerated in this section may not be used by a defendant in a criminal case as a ground for appeal or post-conviction writ of habeas corpus. A victim or guardian or legal representative of a victim has standing to enforce the rights enumerated in this section but does not have standing to participate as a party in a criminal proceeding or to contest the disposition of any charge.

Additional crime victim rights can be found in the [Texas Code of Criminal Procedure, Chapter 56 A. Rights of Crime Victims](#).

Additional resources to understand your rights and access help can be found at the Victim's Services Division of the Texas Department of Criminal Justice:
<https://www.tdcj.texas.gov/divisions/vs/>

Resources

Off-Campus Community Medical Resources, Hospitals with SART or SANE Services

Below is a list of Hospitals in Dallas and Tarrant Counties that have Sexual Assault Response Teams (SART) or Sexual Assault Nurse Examiners (SANE):

John Peter Smith Hospital SANE Program

Website: <https://www.jpshealthnet.org/get-care/services/sane-program>

Address: 1500 S. Main Street, Fort Worth, TX, 76104

Hospital Emergency Department Phone Number: 817-702-8783

SANE Program Voicemail: 817-702-7263

Hospital General Phone Number: 817-702-3431

Methodist Dallas Medical Center

Website:

<https://www.methodisthealthsystem.org/methodist-dallas-medical-center/medical-services/emergency-trauma/sexual-assault-nurse-examiners-sane-program/>

Address: 1441 N. Beckley Avenue, Dallas, TX 75203

Phone Number: 214-947-8100

Off-Campus Medical Resources, Other Medical Services

Additional Medical Resources in Dallas County or Available Remotely Nationwide are listed below:

Parkland Health - Dallas

Website: Parklandhealth.org

Address: 5200 Harry Hines Blvd, Dallas, TX, 75235

Phone Number: 214-590-8000

ParklandHealth has a financial assistance program to help eligible Dallas County Residents with costs and accepts most insurance.

Dallas Medical Center

Website: <https://dallasmedcenter.com/>

Address: 7 Medical Parkway, Dallas, TX, 75234

Phone Number: (972)-888-7000

Dallas Medical Center has a financial assistance program to help qualifying individuals with costs and accepts most insurance

IMPACT Student Life Assistance Program

PDF Flier: https://www.westcliff.edu/wp-content/uploads/2021/07/SLA_Combined.pdf

Locations Served: can access services nationwide, remotely

Phone Number: 888-780-0855

IMPACT Student Life Assistance Program offers life and wellness coaching and medical advocacy. These services are only available to Westcliff University Students.

Off-Campus Victim Advocacy Services

The list below contains resources to access services related to victims rights, advocacy, protections, and connections to additional services in North Texas.

Dallas Police Department- Victim Services

Website: <https://dallaspolice.net/resource/victimServices>

Address: 1400 Botham Jean Blvd, Dallas, TX. 75215

Office Phone Number: 214-671-3584

The Counseling Place

Website: <https://counselingplace.org/victimassistance>

Address: 375 Municipal Drive, Suite 236, Richardson, TX, 75080

Office Phone Number: 469-283-0242

Victims' Assistance: 469-283-0343

Email: Help@counselingplace.org

Dallas Area Rape Crisis Center (DARCC)

Website: <https://www.dallasrapecrisis.org/get-help>

Address: 2801 Swiss Ave, Dallas, TX 75204

24 Hour Hotline: 972-641-7273

Online Help Request:

Off-Campus Counseling Services

The resources listed below provide counseling services either in Dallas County or remotely throughout the United States

Impact Counseling

Website: <https://www.westcliff.edu/life-at-westcliff/student-services/student-resource-center/>

Locations Served: can access services nationwide, remotely

Phone Number: 866-780-0855

These services are only available to Westcliff University Students.

Foremost Family Health Centers

Website: <https://foremostfhc.org>

Address: 1345 River Bend Drive, Suite 200, Dallas, TX 75247

Office Phone Number: 214-743-1200

Off-Campus Mental Health Resources, National Hotline and Crisis Support

There are many hotlines accessible throughout the United States to support people experiencing a mental health or emotional crisis. Several of these are provided below:

RAINN (Rape Abuse Incest National Network)

Website: <http://rainn.org>

Locations Served: can access services nationwide, remotely

Crisis Phone Number: 1-800-656-4673

Live chat is also available on the website

Suicide & Crisis Lifeline

Website: <https://988lifeline.org/>

Locations Served: can access services nationwide, remotely

Phone Number: 988

Substance Abuse and Mental Health Services Administration (SAMHSA)

Website: <https://www.samhsa.gov/>

Locations Served: can access services nationwide, remotely

National Helpline Phone Number: 1-800-662-4357

TTY Phone: 1-800-487-4889

Crisis Text Line

Website: <https://www.crisistextline.org/text-us/>

Locations Served: can access services nationwide, remotely

Phone Number (Text): 741741

National Domestic Violence Hotline

Website: <https://www.thehotline.org/>

Locations Served: can access services nationwide, remotely

Phone Number: 1-800-799-7233

Text Phone Number: Text “START” to 88788

The Trevor Project (LGBTQ+)

Website: <https://www.thetrevorproject.org/>

Locations Served: can access services nationwide, remotely

Phone Number: 1-866-488-7386

Text Phone Number: Text “START” to 678-678

Chat: available on the website: <https://www.thetrevorproject.org/get-help/>

Veterans Crisis Line

Website: <https://www.veteranscrisisline.net/>

Locations Served: can access services nationwide, remotely

Phone Number: dial 988 then press 1

Text: 838255

Victim Connect

Website: <https://victimconnect.org/>

Locations Served: can access services nationwide, remotely

Phone Number: 1-855-484-2846

Love is Respect (National Teen Dating Violence Hotline)

Website: <https://www.loveisrespect.org/>

Locations Served: can access services nationwide, remotely

Phone Number: 1-866-331-9474 or 800-787-3224

Text: Text ‘LOVEIS’ to 22522

LGBT National Helpline

Website: <https://lgbthotline.org/>

Locations Served: can access services nationwide, remotely

Phone Number: 888-843-4564

National Runaway Safeline

Website: <https://www.1800runaway.org/>

Locations Served: can access services nationwide, remotely

Phone Number: 1-800-786-2929

Off-Campus Mental Health Resources, Drug and Alcohol Abuse Prevention and Support

The resources below are located in Dallas, Texas. They provide support to individuals struggling with Drug or Alcohol abuse:

Dallas County A.A. Intergroup Central Office

Website: <https://www.aadallas.org/>

Address: 4407 N Beltwood Pkwy, Suite 110, Farmers Branch, TX, 75244

Phone: 214-887-6699

Email: Office@aadallas.org

Al-Anon Family Group - Dallas County

Website: <https://www.dallasal-anon.org/>

Address: 12000 Ford Rd., Suite, 411, Farmers Branch, TX, 75234

24 Hour Phone Number: (214)-363-0461

Email: Info@dallasal-anon.org

Al-Anon Family Group (Español) - Dallas County

Websites: <https://www.dallasal-anon.org/espanol.php>

Location: Dallas County

Phone Number: (214)-941-6599

Narcotics Anonymous - Greater Dallas Area

Website: <https://www.dallasareana.org/>

Address: P.O. Box 12094, Dallas, Texas, 75225

Phone Number: 1-888-629-6757

Español: 1-(888)-600-6229

Off-Campus Mental Health Resources, Other Mental Health Resources

The following list of resources provide other types of mental health services such as crisis intervention, community outreach and support, referral programs, and support group facilitation. They are located in Dallas County.

National Alliance on Mental Illness (NAMI) North Texas

Website: <https://www.naminorthtexas.org/>

Location: 2812 Swiss Ave, Dallas, TX 75204

Office Phone Number: 214-341-7133

Email: info@NAMINorthTexas.org

Mental Health America of Greater Dallas

Website: <https://mhadallas.org/>

Address: 2824 Swiss Avenue, #3, Dallas, TX, 75204

Phone Number: 214-871-2420

Email: Info@mhadallas.org

Onward Therapy & Wellness

Website: <https://onwardtherapyandwellness.com/>

Address: 11910 Greenville Avenue, Dallas, TX, 75243

Office Phone Number: 214-937-9180

Email: Info@onwardtherapyandwellness.com

Metrocare

Website: <https://www.metrocareservices.org/mental-health-services/crisis/>

Address: 1345 River Bend Drive Suite 200, Dallas, Texas, 75247

Office Phone Number: 214-743-1200 or 877-283-2121 (toll free)

24/7 Hotline: 214-743-1215

Peer Support Line: 469-659-6939

Extended Hours Number: 214-371-6639

Mobile Crisis Outreach Team Number: 214-743-1215

Off-Campus Legal Assistance

The following resources can be used to access legal services in the state of TX or remotely from anywhere in the United States:

IMPACT Student Life Assistance Program

Website: <https://www.westcliff.edu/life-at-westcliff/student-services/student-resource-center/>

Locations Served: can access services nationwide, remotely

Phone Number: 888-491-8686

IMPACT Student Life Assistance Program is only available to Westcliff University students. Students can receive a complimentary 30-minute consultation with a licensed attorney in their state and discounts on most on-going legal services.

DVAP - Dallas Volunteer Attorney Program

Website: <https://dallasvolunteerattorneyprogram.org/get-help/>

Address: 1515 Main Street, Dallas, TX, 75201

Phone Number: 214-243-2236

Email: garrettc@lanwt.org

Legal Aid of NorthWest Texas

Website: <https://legalaidtx.org/>

Locations Served: North and West Texas

Legal Aide Line: 888-529-5277

Phone Number: 817-336-3943

Texas Legal Services

Website: <https://www.tlsc.org/>

Locations Served: State of Texas

Office Phone Number: 512-477-6000

Domestic Violence Legal Helpline: 844-303-SAFE(7233) Option 2

Off-Campus Emergency Services

Emergency lines and information for the local police department, fire department, and child protective services are listed below:

For immediate assistance in an emergency dial 911, if you are experiencing a mental health emergency dial 988 to reach the national suicide prevention and mental health crisis hotline.

Dallas County Sheriff's Department

Website: <https://www.dallascounty.org/departments/sheriff/>

Address: 133 N Riverfront Blvd #31, Dallas, TX, 75207

Non-Emergency Phone Number: 214-749-8641

Dial 911 for emergency assistance.

Dallas County Fire Station 11

Website: <https://dallascityhall.com/departments/fire-rescue/Pages/fire-stations.aspx>

Address: 3828 Cedar Springs Road, Dallas, TX, 75204

Phone Number: 214-670-3111

Texas Department of Family and Protective Services

Website: <https://www.txabusehotline.org>

Location of Services: Texas

Office Phone Number: 800-252-5400

Off-Campus Visa and Immigration Assistance

The resources below provide various immigration services such as legal consultations, asylum applications, DACA renewals, visa and work permit applications. They are located in North Texas.

Proyecto Inmigrante, Inc. (Español)

Website: proyectoimmigrante.org

Address: 415 E. Airport Freeway Suite 150, Irving, Texas, 75062

Phone Number: 1-888-793-2182 ext. 3201

Human Rights Initiative of North Texas, Inc.

Website: hrionline.org

Address: 2801 Swiss Ave, Dallas TX 75204

Phone Number: 214-855-0520

Email: ehagberg@hrionline.org

Immigration Advocates Network

Website: <https://www.immigrationadvocates.org/legaldirectory/>

Service Location: Database for Services Located Across the United States

Off-Campus Student Financial Assistance

Remote and local resources to access financial counseling or apply for financial assistance are listed below. Local resources are located in North Texas:

IMPACT Student Life Assistance Program

Website: <https://www.westcliff.edu/life-at-westcliff/student-services/student-resource-center/>

Locations Served: can access services nationwide, remotely

Phone Number: 888-491-8686

IMPACT Student Life Assistance Program is only available to Westcliff University students. Financial counseling services are available.

Catholic Charities of Dallas, Texas

Website: <https://www.ccdallas.org/services/next-gen/financial-education/>

Address: 1421 W Mockingbird Ln, Dallas, TX, 75247

Office Phone Number: 866-223-7500

Christian Service Center

Website: <https://now-forward.org/>

Address: 2875 Merrell Road, Dallas, TX, 75229

Phone Number: 214-358-8700

Email: Info@now-forward.org

Islamic Center of Frisco

Website: <https://friscomasjid.org/home/committees/community-services/financial-assistance>

Address: 11137 Frisco St, Frisco, Tx, 75033

Phone Number: 469-252-4532

Other Off-Campus Resources

The resources below provide various support services such as referrals, food services, emergency shelter, and housing assistance. They are located in North Texas.

Community Services Number

Website: <https://www.211.org/>

Service Location: Can be accessed Nationally

Phone Number: 211

Provides referral for various services.

The Bridge

Website: <https://www.bridgehrc.org/>

Address: 1818 Corsicana Street, Dallas, Texas, 75201

General Information Number: 214-670-1100

Guest Intake Number: 214-670-1507

Day and evening shelter.

North Texas Food Bank

Website: <https://ntfb.org/>

Address: 3677 Mapleshade Lane, Plano, Texas, 75075

Office Phone Number: 214-330-1396

Information about food pantries, SNAP benefit assistance, and community resources

Links to Additional Resources

Victim Service Center of Texas

This website provides county-specific resources for crime survivor's throughout Texas.

<https://www.tdcj.texas.gov/divisions/vs/index.html>

Victim Services Unit - Dallas County

This website provides county-specific resources for crimes survivor's in Dallas County

<https://dallaspolice.net/resource/victimServices>

Community Resources- Dallas City Hall

This document provides information about a wide range of social services available in the Dallas area:

https://communityresources.dallascityhall.com/print_public_favorites_folder?id=4898966235381760

Westcliff University Title IX Resource and Training Links

Additional information about Westcliff University's Title IX policies and training can be found on the Westcliff University website at:

<https://www.westcliff.edu/life-at-westcliff/student-services/titleix/>

Student Resource Center

Westcliff University's Student Resource Center Webpage

<https://www.westcliff.edu/life-at-westcliff/student-services/student-resource-center/> provides additional resource information including resource booklets and access to the Student Life Assistance Program which is available to all Westcliff University students.